

Discrimination is Against the Law Med Plus Centers complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Med Plus Centers does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Med Plus Centers: • Provides free aids and services to people with disabilities to communicate effectively with us, such as: ○ Qualified sign language interpreters ○ Written information in other formats (large print, audio, accessible electronic formats, other formats) • Provides free language services to people whose primary language is not English, such as: ○ Qualified interpreters ○ Information written in other languages If you need these services, contact Timothy Noonan, Regional Manager. If you believe that Med Plus Centers has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Timothy Noonan, Regional Manager

Office for Civil Rights

U.S. Department of Health and Human Services

Sam Nunn Atlanta Federal Center, Suite 16T70

61 Forsyth Street,

S.W. Atlanta, GA 30303-8909

Customer Response Center: (800) 368-1019

Fax: (202) 619-3818

TDD :(800) 537-7697

Email: ocrmail@hhs.gov

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Timothy Noonan, Regional Manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-(800) 368-1019 TDD: 1-(800) 537-7697.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-(800) 368-1019 TDD: 1-(800) 537-7697.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-(800) 368-1019 TDD: 1-(800) 537-7697.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-(800) 368-1019 TDD: 1-(800) 537-7697.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-(800) 368-1019 TDD: 1-(800) 537-7697。

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-(800) 368-1019 TDD: 1-(800) 537-7697.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-(800) 368-1019 TDD: 1-(800) 537-7697.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-(800) 368-1019 TDD: 1-(800) 537-7697.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-(800) 368-1019 TDD: 1-(800) 537-7697.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-(800) 368-1019 TDD: 1-(800) 537-7697.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-(800) 368-1019 TDD: 1-(800) 537-7697)번으로 전화해 주십시오.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-(800) 368-1019 TDD: 1-(800) 537-7697.

◆ચુ ના: જો તમે◆જરાતી બોલતા હો, તો િન:◆હુ ભાષા સહાય સેવાઓ તમારા માટે◆ઉપલબ્ધ છ. ફોન કરો 1-(800) 368-1019 TDD: 1-(800) 537-7697.

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-(800) 368-1019 TDD: 1-(800) 537-7697.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-1019-368-800-1 رقم

والبكم الصم ه: 1-800-537-7697.